



Field Service Technician

Job Summary

We are looking for a strong Field Service Technician who is eager to shape the world around them. You will immediately make a lasting impact maintaining one-of a-kind Uni-System Engineering mechanized structures for our customers.

This position supports the Field Service Manager by coordinating the operating, testing, maintenance, and calibration of company equipment while maintaining relationships with customers. This may include some job sales, scope, scheduling, staffing assignments, procurement, and follow-up to ensure customer satisfaction with all on-site work. This individual is responsible for making and/or coordinating domestic (and potentially foreign) site visits to ensure company equipment is maintained and operating correctly and efficiently per customer requirements. The Field Service Technician will also be expected to plan and run tests on equipment to locate potential issues with equipment or to respond to a customer request. They may work alongside engineers to design, test, and program equipment.

- Maintains an active and positive relationship with customers
- Responsible for direction and management of on-site field service crews
- Works with field service crews to ensure all aspects of job are complete
- Maintains organization and maintenance of field service equipment
- Ensure compliance to company QMS policies
- Read drawings, schematics, and diagrams to determine how to assemble parts, machines, and other equipment
- Use specialized instruments to measure parts and ensure they meet specifications
- Inspect components for defects
- Test the performance of company equipment
- Install mechanical and electronic components
- Operate, test, and maintain equipment
- Logs and organizes maintenance/facility activities and file structure
- Analyze and record test results and prepare written documentation
- Travel domestically and/or foreign up to 50% of the time
- Assists Warehouse Manager when needed
- Perform additional tasks as requested by management

Building Moving Experiences



Job Requirements

Education

- Associate degree required

Experience

- 2+ year in related field
- Experience in machine control systems

Knowledge

- Understanding drawings, diagrams, and schematics
- Understanding of industrial automation electrical components and software is preferred
- Understanding of PLC coding and ability to troubleshoot is preferred
- Mechanical aptitude

Skills and Abilities

- Exceptional customer service skills which include maintaining a good attitude, taking ownership of meeting customer needs, and respecting the customer's time and schedules
- Ability to use good judgement to solve practical problems
- Analytical, problem-solving, and critical-thinking skills
- Teamwork and interpersonal communication skills
- Strong hand-eye coordination and proficiency in using hand tools
- High-level organization skills
- Ability to accurately document work
- Communicates effectively with management, employees, vendors, and customers
- Demonstrates, initiative, accuracy, and professionalism in producing quality work
- Comfortable with heights
- Ability to lift 25 pounds regularly
- Ability to move safely over uneven terrain or in confined spaces

Benefits of Employment

- Competitive pay
- Opportunity for growth

Uni-Systems Engineering, Inc.

6105 Trenton Lane North
Minneapolis, MN 55442

(763) 536-1407

uni-engineer.com



- Medical insurance
- Dental insurance
- Vision insurance
- HSA and FSA options
- Life insurance
- ST and LT Disability insurance
- 401K plan with above market company matching
- Generous Paid Time Off (PTO) plan
- Company Holidays

About Uni-Systems Engineering

Uni-Systems Engineering is a single source provider of custom mechanization for iconic structures and attractions that deliver impressive experiences for our customers and the general public. We partner with engineers, architects, and construction managers to mitigate risk and deliver functionally integrated, reliable showpieces. Our team of mechanical, structural, and electrical engineers specializes in providing custom, project-specific solutions to complex and unprecedented engineering challenges. We work in a wide range of industries including Stadiums and Ballparks, Telescope Observatories, Amusement and Entertainment, Aerospace, Manufacturing, and Residential. Please see our website (www.uni-engineer.com) for more project information.